

# Terms & Conditions

## BOOKING

It's a good idea to book well in advance. A \$50 non-refundable deposit will be required to secure your booking. After that we will email you a confirmation and any further information you need to know. The balance of the your session fee will be payable on the day of your booking.

## RESCHEDULING

Sessions may be rescheduled due to illness, injury, family emergencies or severe weather events. Please contact us on 5541 3610 as soon as possible if you need to reschedule. Given that we work with a lot of children if anyone coming to us is unwell then please reschedule your session.

## PRICING & PAYMENT

We accept cash, eftpos, direct deposit, paypal or cheque (prepaid). We are happy to arrange a payment plan for any print or digital orders you wish to make, please ask for details.

Prices are subject to change, however, any confirmed booking price will be honoured.

Due to the custom nature of photography, under no circumstances will a refund be issued for a change of mind

## AFTER YOUR SESSION

Approximately 2-3 weeks after your session you will be sent details to your password-protected gallery. You have 3 weeks to view and place any order. Please let us know if you are away at any time in that period so we can make allowances. A fee of \$50 is applicable to reload online galleries after the 3 week ordering period.

After your initial order is placed we will convert your gallery to consist of the images you purchased for re-order or print order. This gallery will remain online for 12 months

## COPYRIGHT AND USAGE

Shadowplay Photography reserves the right to use any photograph in any form such as but not limited to, the use in advertising or reproduction. We are very understanding with regards to privacy so please let us know if you do not wish to have any images made public.

Shadowplay Photography owns the copyright of all images, even those you purchase. Copying, scanning, manipulating or reproducing any images is strictly prohibited. Screen-capturing images from the Shadowplay Photography website or associated websites is prohibited. To avoid any doubt, please refer to our copyright notice that is supplied with your images.

## PRINTING

We take print quality seriously and prefer to arrange prints for you, done both in-house and with external suppliers that we have found to be reliable with their colour output. Shadowplay Photography will not accept responsibility for any printing errors or quality of prints not organised with us directly. Please refer to our print pricelist or contact us with your requirements.

If you need clarification on any of these terms or conditions, or if you have any other queries, please contact us



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